



## E-learning-tool answer sheet

### Level 4: Problem solving



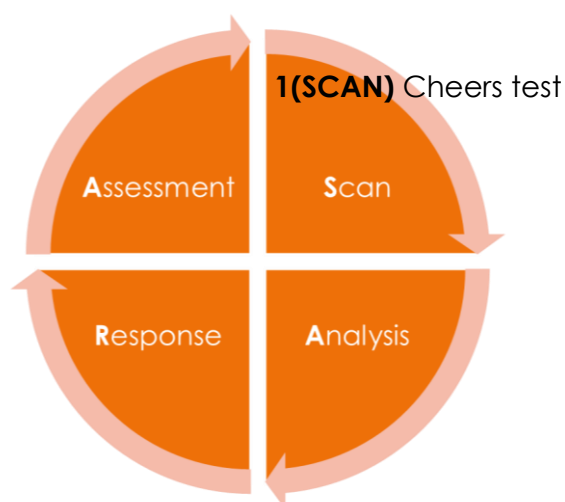
# Level 4: Problem solving

## Answer sheet

**ATTENTION!:** This documents provides the answers to the questions on the fourth level of the *E-learning for community-oriented policing (COP) in South Eastern Europe*, featured on the website [www.cop2020.eu](http://www.cop2020.eu), in chronological order. For “fill-in-the-gaps” exercises, the answers are written in **bold**. For check-box and option-button exercises, the correct answers are ticked. The true or false exercises provide direct in-game answers and are thus not addressed here.

## Answers

### FILL IN THE GAPS



**2 (ANALYSIS)** Problem analysis triangle

**4 (ASSESSMENT)** Impact assessment

**3 (RESPONSE)** Brainstorming for solutions

**4 (ASSESSMENT)** Process evaluation

**1 (SCAN)** The 80:20 rule

**2 (ANALYSIS)** Collecting data

**3 (RESPONSE)** Situational crime prevention

FILL IN THE GAPS

**Evidence-based** policing is a method of making decisions about 'what **works**' in policing: which practices and strategies accomplish police missions most **cost-effectively**.

Impact assessment	Process evaluation
Appears at the <b>last</b> stage of <b>SARA</b> .	Begins at the <b>first</b> stage of <b>SARA</b> and continues until the problem solving process is completed.
Establishes whether the undertaken initiative is associated with the observed <b>outcomes</b> .	Establishes whether the problem <b>declined</b> and whether this <b>decrease</b> was a result of the undertaken initiative.

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## WHAT DID YOU LEARN IN LEVEL 4?

CHOOSE THE RIGHT ANSWER(S)!

1. A problem can be defined with reference to:

- ☒ type of behaviour.
- ☒ persons involved.
- ☒ place.
- ☒ time.

2. The problem solving approach...

- ☒ ...advocates multidimensional analysis of the problem.
- ☒ ...aims at developing tailor-made response to the problem.
- ☒ ...is one of the key elements of community policing.
- ☒ ...is not possible to implement without community engagement.

3. Select the **false** statement(s):

- ☒ Problem-oriented policing can be equated with community policing.
- ☐ Problem solving approach is used within problem-oriented policing.
- ☐ Community engagement within problem-oriented policing is possible.
- ☒ Problem-oriented policing is based on responding to individual incidents.

4. Choose the purpose(s) of the scanning stage in the SARA model:

- ☒ Identification of problems and prioritizing them.
- ☐ Evaluating what impact the implemented solution has on the problem.
- ☒ Selecting the most serious and harmful problem(s).
- ☐ None of the above.